



Social Security Administration
225 North Main Street, Fourth Floor
Bristol, CT 06010

September 30, 2013

Dear Colleague,

On January 29, 2014, the Bristol Social Security Office located at 225 North Main Street, Fourth Floor will be closed. The last day the office will provide service to the public is January 29, 2014. The current budgetary climate has forced the agency to review its methods of delivering safe, efficient, and cost effective services to the citizens of Connecticut.

We are sharing this information because you may serve individuals who may be affected by the office closure. For your reference, I have attached a list of neighboring offices that will provide full Social Security services.

While in person service is readily available in our neighboring offices, the public may also conveniently conduct most of their business with us by calling our national, toll-free telephone number, 1-800-772-1213 or by visiting us at www.socialsecurity.gov. Appointments can be made by calling our national toll-free number.

Social Security's toll-free number, (800) 772-1213, operates from 7 a.m. to 7 p.m., Monday through Friday. People who are deaf or hard of hearing may call the agency's toll-free TTY number, (617) 884-3216. Automated services and recorded information are available 24 hours.

Among the many services and information available online at www.socialsecurity.gov are:

- Requesting a benefit verification letter or replacement Medicare card;
- Filing for retirement, disability, spouse's benefits and/or Medicare;
- Checking the status of a benefit application;
- Changing an address or phone number, if you receive monthly benefits;

- Signing up for direct deposit of Social Security benefits;
- Using the agency benefit planners to help better understand Social Security protection and then using convenient benefit calculators to figure monthly benefit amounts.

If business needs to be conducted in person, residents can visit our neighboring Social Security Offices: Hartford, New Britain, Middletown, Waterbury, Torrington and Meriden. Directions and phone numbers can be obtained on our website www.socialsecurity.gov, click on “Contact Us” and “Find an Office”.

Please do not hesitate to contact me at (877)619-2851 ext. 23202, if you have any questions or need additional information.

Sincerely,

A handwritten signature in cursive script that reads "Carla Martin".

Carla Martin
District Manager

How to Contact the Social Security Administration

How Can I Reach the Social Security Administration?

- You can access the agency's website at www.socialsecurity.gov
- You can call the national, toll-free telephone number at **1-800-772-1213**
- You can call or visit other offices in Connecticut

What Can I Do Online at www.socialsecurity.gov?

- You can file for retirement, and/or Medicare, disability and/or spouse's benefits
- You can check the status of a benefit application
- You can change an address and/or phone number, if you receive monthly benefits
- You can sign up for direct deposit of Social Security benefits
- You can use the agency's benefit planners to help better understand Social Security protection in planning one's financial future
- You can use the convenient benefit calculators to figure monthly benefit amounts
- You can request a replacement Medicare card
- You can find helpful information and references

How Do I Reach Telephone Services?

Social Security's toll-free telephone number, **1-800-772-1213**, operates from 7 a.m. to 7 p.m., Monday through Friday. People who are deaf or hard of hearing may call the agency's toll-free TTY number, **1-800-325-0778**, between 7 a.m. and 7 p.m. Monday through Friday. Individuals who call the national 800 number can speak to a representative or use the automated telephone services to conduct important Social Security business over the phone.

Where Can I Visit a Social Security Field Office?

People who wish to conduct business in person can visit our surrounding Social Security Offices: Bridgeport, Danbury, New Haven, and Ansonia.

Hartford SSA Office
960 Main Street
2nd Floor
Hartford, CT 06103
(877) 619-2851

New Britain SSA Office
233 Main Street
2nd Floor
New Britain, CT 06051
(866) 858-6086

Middletown SSA Office
425 Main Street
3rd Floor
Middletown, CT 06457
(877) 692-3145

Waterbury SSA Office
51 North Elm Street
Suite 1
Waterbury, CT 06702
(877) 405-4874

Torrington SSA Office
147 Litchfield Street
Torrington, CT 06790
(877) 405-0486

Meriden SSA Office
One West Main Street
4th Floor
Meriden, CT 06451
(877) 409-8429

*Directions and phone numbers for local offices are available on our website www.socialsecurity.gov by clicking "Locate a Social Security office," or by calling **1-800-772-1213**.*

